

Tom Agg

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Professional Profile

Motivated and hands-on professional seeking a long-term career in the golf industry, combining practical experience in landscaping and golf club repairs with a strong background in recruitment, sales, and client relationship management. Passionate about delivering high-quality service, building customer relationships, and developing specialist expertise within golf operations and equipment services.

Professional Experience

Henry Agg Landscaping <https://henryaggdesign.co.uk/>

Assistant Landscaper | Jan 2026 – Present | Sussex, United Kingdom

Bespoke garden design and construction company specialising in residential landscaping projects.

Responsibilities

- Assisting the lead landscaper with all day-to-day site activities, including garden clearance and demolition work.
- Ordering and organising materials and supporting the management of daily site operations.
- Supporting hard landscaping projects including:
 - Patio installation
 - Retaining wall construction
 - Fencing
 - Drainage works
- Carrying out soft landscaping tasks including:
 - Turf laying
 - Tree and shrub planting
 - Border preparation
 - Gravel and woodchip path creation

- Topsoil application and mulching
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GrippingITGolf

https://www.instagram.com/gripping_it_golf?igsh=eHA2NHc5bmk2Ymc2

Owner | Jan 2026 – Present | Sussex, United Kingdom

Independent golf club repair and regripping business providing mobile and local services across West Sussex. Diamond Golf Club Repair trained.

Responsibilities

- Providing golf club regripping and repair services to local golfers.
 - Supplying new grips and shafts through UK distributors including Diamond Golf and OTT Golf.
 - Building brand awareness and customer engagement through Instagram and social media content.
 - Managing customer relationships, bookings, and equipment orders.
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Viator (A TripAdvisor Company)

Principal Recruiter | Jul 2022 – Dec 2025 | Remote, United Kingdom

Responsibilities

- Led full-cycle recruitment across engineering, product, design, and commercial functions at Viator, Tripadvisor, and Bokun.
- Partnered with senior leadership teams to develop hiring strategies aligned with business objectives.
- Supported employer branding initiatives across EMEA to attract top technical and product talent.
- Promoted diversity and inclusion best practices through data-led sourcing and outreach strategies.
- Managed a broad portfolio of technical and leadership hires across multiple international markets.

Key Achievements

- Helped scale Viator's technology organisation across the UK, Portugal, Poland, Iceland, and Australia over a three-year period.
- Launched internship and employee referral programmes, improving direct hire rates.
- Contributed to redesigning the engineering interview process across Viator and Bokun.

- Recruited for roles including:
 - Software Engineers (Back-end, Front-end, Full-stack)
 - Data Engineers
 - Machine Learning Engineers
 - Data Scientists
 - AI Engineers
 - Engineering Managers
 - Security Engineers
 - Site Reliability Engineers (SRE)
 - DevOps Engineers

Locations supported included London, Oxford, Lisbon, Kraków, Reykjavík, and Sydney.

Synthace

Senior Technical Recruiter | Jan 2022 – Jun 2022 | London, United Kingdom

Responsibilities

- Delivered end-to-end technical recruitment for a SaaS life sciences company focused on R&D automation.
 - Partnered with engineering and scientific leadership teams to define hiring needs and improve candidate engagement.
 - Recruited across software engineering, data science, and bioinformatics disciplines.
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Vivid Technology

Head of Digital Health

Jan 2021 – Dec 2021

Principal Recruiter – Digital Health (AI Drug Discovery)

2018 – Dec 2021 | Hove, United Kingdom

Responsibilities & Achievements

- Built and managed a global recruitment team specialising in Digital Health and AI Drug Discovery.
- Partnered with leading organisations across pharmatech, clinical trials, and medical devices, including:
 - Exscientia
 - Atomwise

- Iktos
 - BioSymetrics
 - Delivered specialist candidates across AI, data science, and computational biology disciplines.
 - Developed strategic client partnerships and supported business growth within the digital health sector.
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Education

Brighton MET (Brighton College of Technology)

Business Management, Business/Commerce (General) | 2011 – 2012

Certifications

- DGI Academy - Complete Club Repairs (May 2026)
 - Diversity Recruiting – LinkedIn Learning (Oct 2023)
 - Tech Recruiting Foundations: Recruiting Software Developers – LinkedIn Learning (Oct 2023)
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Key Skills

- Golf Club Repairs & Regripping
 - Landscaping & Grounds Maintenance
 - Customer Service & Relationship Management
 - Technical Recruitment & Sourcing
 - Employer Branding
 - Diversity & Inclusion Hiring
 - Stakeholder Management
 - Talent Strategy & Market Mapping
 - SaaS, TravelTech, and AI/ML Recruitment
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Professional Interests

Passionate about golf, landscaping, and customer-focused service environments. Interested in opportunities within golf operations, club repair services, course maintenance, and the wider golf industry where practical skills and relationship-building experience can contribute to long-term growth.