

# Luke Brown

Banbridge BT32 4LP

[lukebrown2002@hotmail.co.uk](mailto:lukebrown2002@hotmail.co.uk)

+44 7850 254011

Preferred shift - Flexible

Personal profile :A motivated and adaptable individual, that's keen to learn new skills. I have excellent communication skills, experience of sports coaching and good academic. I have demonstrated an ability to work individually or within a group throughout my academic and sporting careers, I also take part in voluntary and paid coaching work. Im also very charitably as I have been involved with our local Cancer Research group.

## Personal Details

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**Driver's License:** Cars

**Eligible to work in the UK:** Yes

## Work Experience

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### Account Manager

Kingspan Water and Energy

July 2025 to Present

- Manage Customers accounts and contracts.
- Dealing with inbound/outbound calls and emails to cater to customers needs.
- Work towards targets, both renewals and non renewal business.
- Follow up on leads/quotes.
- Sell contracts to new customers.

### Bar Staff

Tandragee Golf Club-Tandragee

May 2025 to July 2025

### Senior Sales Assistant/Key Holder

Tandragee Golf Club

June 2019 to April 2025

This is a workplace where I worked my way up from part time sales assistant to a full time shop manager. In this job I operate a till in a retail environment. This role requires the ability to push sales to keep the shop running successfully. This also involves working with money, which shows im a trustworthy staff member. I also provide great customer service and im keen to interact with customers to provide the best service possible.

### Design Engineer

Thompson Aero Seating-Banbridge, County Down

February 2022 to May 2022

This was a 12 week work place i did during my time in college studying a foundation degree in mechatronics. My role was a design engineer, using CAD and engineering drawers. I also got a feel for how the seats are made and the assembly line.

## Education

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### **Mechatronic Engineering (Certificate of Higher Education)**

SERC Lisburn

September 2020 to June 2022

### **Engineering (GCSE)**

SERC Lisburn-Banbridge, County Down

September 2018 to June 2020

### **IT (Level 1 city and guilds)**

SERC-Lisburn, County Antrim

September 2018 to May 2019

### **English (GCSE or equivalent)**

Banbridge Academy-Banbridge, County Down

September 2016 to June 2018

### **Mathematics (GCSE or equivalent)**

Banbridge Academy-Banbridge

September 2016 to June 2018

## Skills

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- Problem management
- Sales
- Attention to detail
- Leadership
- Merchandising
- Supervising experience
- Communication skills
- Team work
- Customer Service
- Time management
- Ability to follow instructions clearly

## Certifications and Licenses

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### **Golf Custom Fitting**

May 2023 to Present

This is a qualification in the art of custom fitting and building golf clubs. Presented by DGI Fitting Academy.

### **Driving Licence**

June 2021 to June 2031

## Additional Information

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I was the Captain of the junior branch at my golf club. This allowed me to develop my leadership, communication and team work skills further.

My time at SERC allowed me to get a feel for the working environment and grow my skills in this department. Time in the workshop allowed me to see how working practices such as appropriate PPE, emergency stops, cleaning and finishing etc where carried out correctly.

### References:

Angela Kilmartin (employer)- 07522 114514

Jeff Forde- 07703320541

Stephen Henry- 07429 333666