

# LOUIS FRENCH

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Ashford Road  
Bearsted  
Kent  
Full Driving Licence

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## EDUCATION

Valley Park School

GCSSES 2022

English Lit - 5  
English Lang - 6  
Maths - 5  
History - 5  
Geography - 6  
Double Science 5-5  
Fine Art - 8

A Levels 2022 - 2024

Fine Art - A  
History - C  
Psychology Edexcel - D

A Levels 2024 - 2025

Photography A  
Psychology AQA - C

Further Education

Currently Studying a  
degree in  
Applied Golf  
Management BSc at the  
University of Birmingham

Other Qualifications and  
Certificates

Level 1 Coach with PGA  
DBS checked  
Emergency pool  
responder  
Safe Guarding Certificate

## PROFILE

I am a hard working, polite, confident, calm and presentable young man who has been a keen golfer from a young age. I am currently studying Applied Golf Management BSc at the University of Birmingham.

I have a very good knowledge of the golf industry, the day to day running of golf facilities, the hard work involved and the importance of great customer service.

My Father is a PGA professional and my parents own a golf and leisure facility in Hildenborough, Tonbridge. I have undertaken paid work and work experience there and been fortunate to be given the opportunity to work as part of the Reception team, and work alongside PGA Teaching Professionals in the Growing Golf Academy, Custom Fitting specialist in the golf shop and the Green Keeping team where I have been involved in carrying out all Driving Range responsibilities.

However aware that I need to develop my knowledge of the golf industry in a corporate environment I secured the position of Golf Associate at Delta Hotels Tudor Park Country club. This role has given me the opportunity to get involved in Golf and Leisure operations including Membership Management, dealing with hotel guests, promoting Marriott Bonvoy, retail sales and all front of house services.

## EXPERIENCE

### **Delta Hotels Tudor Park Country Club by Marriott Golf Associate - June 2024 - Present**

Responsible for all aspects of the golf and leisure department, working as part of a team. This includes working on the main reception desk, meeting and greeting all members, visitors and hotel guests. Selling membership, retail sales, processing green fees and promoting Marriott Bonvoy. Carrying out Marshalling responsibilities, including first tee starter. Driving Range ball picking by hand or with machines ensuring there are enough golf balls to meet demand.

### **Hilden Park Golf and Leisure Club Operations Assistant - September 2024 - Present**

Responsible for overseeing all operations on site, working as part of the wider team or alone. This includes golf and class bookings using the Clubwise system, Range sales using ORange and Toptracer Management

System. Meeting and greeting all customers, dealing with all enquiries and ensuring that all systems and machinery including AMS robotics are working correctly.

Key holder responsibilities

### **Hilden Park Golf and Leisure Club**

#### **Driving Range Assistant - May 2022 - September 2024**

Collecting and cleaning golf balls using machinery and by hand ensuring there are enough golf balls to meet demands.

Working with Head Greenkeeper on creating drainage systems on the Driving range and golf course.

### **Hilden Park Golf and Leisure Club**

#### **Work Experience - June 2023**

Gained experience in main Reception area meeting and greeting clients for all areas including, gym, golf course and driving range, booking classes and green fees using ESP system, excel and ORange systems.

Worked along side custom fitting specialist gaining an understanding of the process of custom fitting using GC2 technology and then closing the sale.

Observed Growing Golf PGA teaching professional in carrying out Trackman lesson.

### **SKILLS**

Reliable and diligent

Responsible

Good understanding of people

Communication skills

### **AWARDS**

Art Scholarship Valley Park School

Arts Award Bronze and Silver - Trinity College London

### **REFERENCES**

Professional: Jane Don-Lohmann, General Manager Tudor Park Marriott

Professional: Chris Reeve, Director of Golf and Leisure, The Belfry

Educational: Mr Liam Atkins Head of 6th Form Valley Park School and Assistant Head Teacher.