

HARRY TUCKER

PROFESSIONAL SUMMARY

A dynamic professional with a strong foundation in communication, leadership, and team building, complemented by expertise in social media marketing and upselling. Demonstrates exceptional calm under pressure and public speaking skills. Maintains a high-level football career with experience at clubs such as Queens Park Rangers and Leeds United, currently playing for Harrow Borough FC. Also a self-taught golfer with a handicap of +1, recently embarking on a professional golf career with notable victories.

WORK HISTORY

PGA Professional, 02/2022 to Current

Burnham Beeches Golf Club - Buckingham, Buckinghamshire

- Carried out day-to-day duties accurately and efficiently.
- Quickly learned and applied new skills to daily tasks, improving efficiency and productivity.
- Successfully delivered on tasks within tight deadlines.
- Demonstrated respect, friendliness and willingness to help wherever needed.
- Supported team by demonstrating respect and willingness to help.
- Completed duties to deliver on targets with accuracy and efficiency.
- Displayed energy and enthusiasm in fast-paced environment.
- Applied positive customer service approach to increase satisfaction levels.
- Used Microsoft Word and other software tools to create documents and clear communications.
- Used critical thinking to break down problems, evaluate solutions and make decisions.
- Oversaw daily operations to achieve high productivity levels.
- Delivered exceptional customer service by proactively listening to concerns and answering questions.
- Worked flexible hours, covering nights, weekends and bank holidays.
- Consistently arrived at work on time and ready to start immediately.

Assistant Manager, 07/2019 to 05/2021

Tucker French Watford - Watford, Hertfordshire

- Provided support to manager during audits, ensuring accurate reports.
- Streamlined store operations with efficient scheduling.
- Improved customer service by implementing new procedures and protocols.
- Managed cash registers accurately reducing discrepancies at end of day reconciliation.
- Handled stock control duties diligently preventing overstocking or shortages.

CONTACT

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SKILLS

- Calm under pressure
- Communication skills
- Public speaking
- Team building
- Leadership
- Social media marketing
- Upselling
- Knowledge of [Software]
- Marketing

Outside of work, i have maintained a high level football playing career; having been involved in all of academy football, professional and semi professional football since the age of 6 years of age until this day, having been involved with clubs such as Queens Park Rangers, Leeds United, Crewe Alexandra, and currently Harrow Borough FC, after previously being at Ascot United winning the FA Vase at Wembley Stadium.

I have maintained a high level of golf since i started at the age of 16, and i am profound self taught golfer with a current handicap of +1. Most recently i have began my professional golf career with some victory winning my second ever event at Flackwell Heath.

- Handled customer complaints effectively, restoring trust in our brand.
- Created a positive work environment, resulting in higher employee morale.

Internal/External Sales, 06/2014 to 04/2019

ADA Fastfix - High Wycombe, Buckinghamshire

- Carried out day-to-day duties accurately and efficiently.
 - Quickly learned and applied new skills to daily tasks, improving efficiency and productivity.
 - Successfully delivered on tasks within tight deadlines.
 - Demonstrated respect, friendliness and willingness to help wherever needed.
 - Supported team by demonstrating respect and willingness to help.
 - Worked flexible hours, covering nights, weekends and bank holidays.
 - Consistently arrived at work on time and ready to start immediately.
 - Cleaned work areas and equipment to maintain faultless hygiene standards.
 - Increased customer satisfaction by resolving issues.
 - Completed duties to deliver on targets with accuracy and efficiency.
 - Managed accounts spending and ordering each and every month and worked closely alongside sales reps.
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EDUCATION

A-Levels, Sports Science/Football Coaching - Merit/Distinction

FAB Academy - Marlow, Buckinghamshire

Diploma of Higher Education, Professional Golf Studies, Current
University of Birmingham - PGA Degree
