







# George Tanner

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## CONTACT

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 , Awbridge , Hampshire SO51 0GQ
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-  British

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## SKILLS

- Team player
- Customer service
- Punctual
- Confident with public speaking
- Communication skills
- Strategic planning
- Inventory management
- Marketing
- Club fitting knowledge
- Golf equipment understanding
- Exercise physiology knowledge
- Sport science application
- Customer service excellence
- Calm under pressure
- Patient attitude
- Passionate about golf

## PROFESSIONAL SUMMARY

As a recent BA (Hons) Professional Golf graduate from the University of the Highlands and Islands and a current PGA Member working toward full qualification, I am committed to developing a long-term career within the golf industry. I have completed my Level 2 PGA Qualification and most recently worked as a full-time coach at Winchester Golf Academy, delivering high-quality coaching to golfers of all ages and abilities. My passion for the industry extends beyond playing and coaching. I am dedicated to providing exceptional service, understanding the operational and hospitality elements of the golf sector, and continually expanding my professional knowledge. I have completed three internships at leading facilities—the Buckinghamshire Golf Club, the London Club, and the Yellowstone Club in the United States. These experiences have given me a strong foundation in premium club operations, member engagement, event delivery, and day-to-day service standards.

I am now seeking a role within the golf industry where I can apply my education, coaching experience, and international operational background to support a forward-thinking organisation in achieving its goals.

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## WORK HISTORY

**Assistant PGA Coach** 06/2025 - current  
**Winchester Golf Academy** - Winchester, Hampshire

- Tailored training methods according to individual capabilities, ensuring optimised learning outcomes for each player.
- Nurtured talent through focused mentoring, enhancing player potential significantly over time.
- Adjusted coaching style according to changing needs of the team, maximising adaptability and flexibility.
- Conducted performance evaluations regularly, providing constructive feedback for continuous improvement.
- Prioritised safety during all training sessions by enforcing strict adherence to guidelines and procedures.
- Organised regular practice sessions for honing skills and techniques.
- Developed player skills by implementing strategic training programmes.
- Introduced new drills into practice routines, increasing proficiency in game tactics.
- Collaborated with other coaches for exchange of ideas and methods.
- Created individual development plans to address specific areas of improvement for each player.
- Adapted coaching style depending on needs and abilities of different teams and individuals.
- Promoted safety and welfare of young children by following safeguarding principles.
- Planned and led training sessions to motivate players and improve gameplay.
- Tailored sessions to provide physical challenge to individuals with varying abilities.

**Golf Operations Assiant**

04/2024 - 08/2024

**Buckinghamshire Golf Club** - Denham, Buckinghamshire

- Maintained strong working relationships with colleagues and senior management.
- Answered queries and handled complaints to provide outstanding customer service.
- Coordinated maintenance and cleaning work to keep facility in good condition.
- Kept up-to-date knowledge of and upheld compliance with health and safety regulations.
- Liaised with senior management and provided ongoing reports to share business performance.
- Followed company standards for service and facility quality to improve repeat customer rates.

**Golf Services**

06/2023 - 08/2023

**London Golf Club** - West Kingsdown, Kent

- Supported smooth running of events by arriving on-time and well-equipped.
- Identified individual strengths and weaknesses, adapting training programmes to suit.
- Motivated individuals and groups to achieve positive results against set goals.
- Followed company standards for service and facility quality to improve repeat customer rates.
- Kept up-to-date knowledge of and upheld compliance with health and safety regulations.
- Answered queries and handled complaints to provide outstanding customer service.
- Coordinated maintenance and cleaning work to keep facility in good condition.

**PGA Intern**

05/2022 - 09/2022

**Yellowstone Club** - BigSky , Montana USA

- Answered telephone to assist callers and take messages.
- Fulfilled customer orders to meet company targets.
- Handled requests with friendly, knowledgeable service and support, continually achieving positive customer feedback.
- Offered prompt solutions to maintain customer satisfaction.
- Obtained feedback from customers to improve service experience.
- Facilitated smooth running of events averaging large numbers of guests.
- Obtained client feedback to determine improvements for future events.
- Welcomed guests into venues, showing them to carts and where they were needed to be
- Vital team working skills
- Carried out duties with strict compliance to company standards and policies.
- Maintained a high quality of service when dealing with an average of 90 rounds per day

**Wellow Golf Club Work experience**

08/2019 - 08/2019

**Wellow Golf Club** - Romsey, Hampshire United Kingdom

- Created and maintained spreadsheets using advanced Excel functions and calculations to develop reports and lists.
- Organised files, developed spreadsheets, faxed reports and scanned documents.

- Met incoming customers and provided friendly, knowledgeable assistance.
- Oversaw staff correspondence, record tracking and data communications, resulting in effective automation of office operations.
- Scheduled social media posts using hoot suite inline with social strategy and well-researched optimum posting times to achieve maximum community engagement.

**Green Keeper Work Experience**

07/2019 – 07/2019

**Wellow Golf Club** - Romsey, Hampshire United Kingdom

- Executed general gardening duties including edging bunkers, weeding bunkers and repairing divots.
- Ensured the safe, responsible use and operation of green keeping equipment for fairway surface maintenance.
- Operated vehicles, equipment and machinery in compliance with health and safety regulations.
- Handled overall responsibility for grounds, building and equipment care and maintenance.
- Operated heavy machinery, including lawnmowers and tractors to maintain all areas of the golf course according to customer specifications.
- Maintained a professional and safe environment by leaving working areas immaculately clean and tidy.
- Prepared and maintained sports facilities to recognised national standards.

**Kitchen Porter**

08/2018 – 03/2020

**Wellow Golf Club** - Romsey, Hampshire United Kingdom

- Prepared dishes for high-volume catering events within target timeframe, maintaining exceptional food service efficiency.
- Kept health and hygiene standards high, ensuring washed pots and cutlery were impeccably clean for service.
- Checked dining area supplies, including linens and wrapped silverware, promptly replenishing low stock.
- Ensured kitchen equipment, crockery and utensils were spotlessly clean after shifts, ready for next service.
- Assisted senior kitchen teams with ingredients preparation, enabling readiness for next service.
- Removed dirty dishes from public and dining areas, maintaining clean restaurant service environments.
- Used kitchen equipment safely and responsibly, maintaining good working order to reduce operational downtime.
- Organised and cleaned assigned sections meticulously, thoroughly sanitising and cleaning preparation and storage surfaces.

**WGM Mow With Us**

04/2021 – current

**Winchester Garden Machinery** - Winchester, Hampshire United Kingdom

- Effectively communicated with all levels of staff and management.
- Unloaded cargo with pump trucks equipment, maintaining clean, safe, and organised warehouse.
- Stacked cardboard boxes and pallets.
- Recorded unit quantities and handled or moved materials with warehouse equipment.
- Maintained clean and safe work area.
- Ensured picking documentation was completed correctly to provide accurate and relevant information to warehouse manager.
- Accurately and efficiently picked and despatched grade machinery.
- Performed all duties safely and efficiently in line with warehouse rules for best working practices.

- Accurately staged and sorted products for loading.
- Optimised storage areas to maximise access and meet needs of different types of products with specific weight, size or shape concerns.

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## EDUCATION

### GCSE

**The Romsey School** - Romsey United Kingdom

GCSE Qualifications

English LIT -4

English Lang - 4

Maths - 4

History - 3

Geography - 3

Science - 4

**A-Levels:** Film Studies , 08/2020

**Barton Peveril Sixth Form College** - Eastleigh United Kingdom

D in Film studies

**A-Levels:** Cambridge Level 3 diploma in Media design , 08/2020

**Barton Peveril Sixth Form College** - Eastleigh United Kingdom

Distinction Merit In level 3 diploma in Media Design

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## UNIVERSITY

University of the Highlands and Islands - United Kingdom

Course Title - Professional Golf

Start Date - September 2020

Campus- Dornoch Scotland United Kingdom

Module examples -

.Applied coaching

.Event planning and leadership

.Retailing

.Work placement

.Golf Equipment and Analysis

.Activity performance and skills acquisition

.Sports coaching and leadership

.Professional Practice and personal development

. Business

. Advanced Coaching

. Work Shop Skills

.Niche Professionalism

Thanks to UHI i have been involved in working with Royal Dornoch's junior section helping out in junior coaching sessions. i have also run two charity golf events for maggies charity raisng over £3500.

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## **REFERENCES**

Ciar Porciani - Buckinghamshire Golf Club Director of Golf

Drew Glover - Yellowstone Club Director of Golf

Ben Stimson - London club Director of Golf