

Brook Langmead

Angmering, West Sussex | 07384 252925 | BLL416@student.bham.ac.uk

Professional Summary

Motivated PGA Year 2 Trainee with four years of experience in golf operations, coaching, and membership sales. Skilled in delivering beginner and junior instruction, supporting pro shop retail, and providing excellent customer service. Passionate about player development and contributing positively to a professional golf environment.

Core Skills

- Beginner & Junior Coaching
- Private & Group Instruction
- Customer Service & Member Relations
- Membership & Retail Sales
- Pro Shop Operations
- Foresight Launch Monitor Technology
- Golf Genius & POS Systems
- Communication & Teamwork

Professional Experience

Assistant Professional / Golf Operations Staff – Rustington Golf Centre, West Sussex (2020–Present)

- Deliver individual and group coaching sessions focused on beginners and junior golfers
- Support PGA training through structured instruction and player development
- Manage membership enquiries, sales, and customer onboarding
- Provide front-of-house service including bookings, check-in, and retail transactions
- Operate POS systems and assist with merchandising and stock control
- Use Foresight launch monitors to provide data-driven coaching and club fitting support
- Build strong relationships with members and guests to enhance overall experience

Certifications & Affiliations

- PGA Trainee – Year 2
- Working toward full PGA qualification

Education

Lancing College – GCSEs and A-Levels

Golf Background

Actively pursuing competitive golf alongside PGA development.